

19th June 2018

Freedom of Information Request – Reference No:20181093

REQUEST

1 - How many 999 calls have been abandoned in the past five years?

For clarity, I am looking for figures for each of the following:

- To date in 2018***
- 2017***
- 2016***
- 2015***
- 2014***

If your data is compiled in a different format, for example, financial year 2016/17, please provide it as you have it recorded and state which months the data set for each year starts and ends.

2 - How many 101 calls have been abandoned in the past five years?

For clarity, I am looking for figures for each of the following:

- To date in 2018***
- 2017***
- 2016***
- 2015***
- 2014***

If your data is compiled in a different format, for example, financial year 2016/17, please provide it as you have it recorded and state which months the data set for each year starts and ends.

RESPONSE

I approached the Performance Management Unit for assistance with your request. A Review Officer within the unit has been able to supply me with the attached spreadsheet to answer your request.